IT Change Management Policy

Policy number: 800 -IT-5
Policy owner: ITS

Date of initial publication: December 19, 2022
Date of latbare tracked, to
support continuity of IT services, and reduce negative impact on services and Users.

SECTION II. SCOPE AND APPLICABILITY

T   a   a S . T   a   (a   ,   a , a   ),
a   a   a   ,   a   a

SECTION III. DEFINITIONS

W   ,   a   a   :

a. Category III –   Orange Data   a   a a   a ,   a   a a ab   a
   a   a   a   b   U   S . T   a . T
    a   a   a   a a   a   U
   a (. ., FERPA)   a   a   a   a   a   ,

b. Category IV –   Red Data   a   a a   a   a   a   a S . T
   a   a ,   a ,   a   b   a   a   a
    a   ,   a   a a   U
     a   a a   a   a a   .

. Change Advisory Board   a   -   a ITS
                   a   a   a   a   a a   , a
        a   .

. Change Control   a   a   a   a   a   a a   a   a   a
   IT R   . T   a   a   a   a   a ,
    a   a   ,   a   a   a   , a   a
   a   .

. Emergency Change   a   a   a   a   b   a   a   1

- Planned Change a -a a a a , a , a
  a .
- Routine Level Change a a a a a a a , a
  a a a , a a a ,
  a a a , a .
- SaaS (Software as a Service) a b a a a
  a a b a 3 a . E a , M O 365, Ca a a
  Q a .
- Tier 0 and Tier 1 Systems a a a 6.5 ( )-1.2 ( )- ( )-126 (a

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