Collection of Past Due Account Balances

In accordance with section [illegible]

The following practices are employed by the University in an effort to collect on past due student account balances:

- Registration holds, which prevent registration for future terms, may be placed on student accounts for past due balances. Holds may be reviewed by students via Murphy Online.
- Registration for future terms may be cancelled for past due student accounts. Students will be given notification prior to cancellation.
- A transcript hold denies access to the official transcript. A transcript hold may be placed on accounts with a past due balance equal to or greater than $250. Unofficial transcripts may still be accessed. Official transcripts will be released directly to a prospective employer, upon verification.
- After internal collections efforts have been exhausted, past due account balances may be placed with a collection agency for further attempts at collection.